

		<p>morning for an afternoon appointment or late afternoon for an appointment the following morning.</p> <p>There is a link on these reminders for cancellations if needed, but patients are encouraged to cancel asap if they know they will be unable to attend.</p> <p>Reports are run monthly to monitor the number of no shows and information will be displayed in the reception area.</p>	
5.	<p>7.15pm What is Social Prescribing? Presentation by Zoe Brown followed by Q & A (30 mins)</p>	<p>Zoe explained:</p> <p>Social Prescribers work alongside Medical Practitioners, taking a holistic approach.</p> <p>They deal with such as debt, social isolation, housing problems etc. All these can affect mental health.</p> <p>Doctors address medical problems but if these arise from social issues, then social prescribing helps.</p> <p>Social prescribing has been in operation for last 10 years but has been used much more in the last 5 years.</p> <p>It links in with a wide variety of services and community groups, helping point people in the right direction.</p> <p>For example, there are lots of volunteer counsellors and thus people can be seen more quickly than going through the traditional NHS routes.</p> <p>Social prescribers are there to unpick situations, build up rapport and point people in the right direction for help.</p> <p>At the moment in this area, it is for those aged 18+, but some areas work with younger people.</p> <p>Referrals do not just come from GP practices. They can come from such as the probation service, job centres etc. and people can self-refer.</p> <p>Referrals are linked to a person's medical records if the referral has not come from a GP practice.</p> <p>Monthly meetings take place with such as the probation service for complex cases.</p>	

		<p>Confidentially issues were also discussed.</p> <p>The Burnley Pendle and Rossendale Council for Voluntary Service website outlines in more detail the work done by the charity and what help is available.</p> <p>The offices are on Yorkshire Street in Burnley</p> <p>Zoe will attend future meetings where applicable.</p>	
6.	AOB	There was no other business	
7.	Date of next meeting	Thursday 20th April 2023 6.30 - 8 p.m.	